OnScreen Guidance

Now
(October release)

Flexible content formats
Expedite content creation and increase engagement by repurposing guides as tooltips.

Resources for SAP GUI
Surface your knowledge base to SAP GUI users by making your existing content available on Onscreen Helper, with the relevant context.

Next
(January release)

Smart data validation
Reduce errors, rework, and support requests.

Guide confidence score
Know before you publish how well a guide will perform for end users.

Usage and Health Dashboard
See total, logged-in and active users at a glance, so you can spot problems early and act on them

Later
(Active exploration)

AI-assisted authoring & reliability
AI-recommended selectors and automated checks reduce authoring rework.

Guide discovery & engagement
Notifications and usage reporting help users discover and act on new content.

Modern Editor
For seamless authoring and admin experience.

Done
(Recently released)

New publisher roles (Docs)
Control content rollouts and manage distribution precision.

Enhanced resource organization (Docs)
Streamline information tagging and accelerate content discovery.

Expanded font selection (Docs)
Elevate visual customization and ensure adherence to corporate branding.

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**Items on our roadmap are subject to change as requirements are defined.*