

Engage

Now (Next 3 months)

WhatsApp

Ability to send surveys through WhatsApp in lieu of SMS.

AI & comment insight improvements

A set of improvements to comment Insight accuracy, neutrality, traceability, and topic stability.

Next (Next ~6 months)

PIT Improvements

Better support for viewing results across a series of PIT surveys. Allow editors to self-service all aspects of their PIT survey set-up.

Temporary Access

Ability for admins to grant temporary access to select users.

Lifecycle Change Surveys

Ability for surveys to be triggered off of events other than tenure.

Google Survey Translations

Automatically translate all survey copy through Google translate.

Later (Active Exploration)

AI Assistant V2

Additional maneuvers available in the assistant such as responsiveness, opportunities and topics.

Info Gathering Surveys

Better support for surveys where the use case is to collect information tied to a specific respondent.

Arbitrary PIT Recipients

Ability to send Point in Time surveys to recipients that do not have a hire record with WorkStep.

Done (Recently Released)

Hub 2.0

Ability to update contact info, inclusion of comms & notifications of unanswered surveys.

Role Based Filter Access

Ability for admins to configure which users see which filters.