



Product Roundup

June 2026

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Employee Learning Cloud

What's New: AI Simulations

AI Simulations in Paths

You can now seamlessly insert real-world, interactive AI practice scenarios into your broader structured learning paths.

Previously, AI Simulations were administered as standalone assignments. With this update, you can position simulation exercises exactly where they make the most sense within a sequential training journey—such as following a foundational Guide or preceding a final certification milestone. Find out more [here](#)

Automated Repeat Assignments for AI Simulations

Continuous skill development is now fully automated. AI Simulations have been integrated into WorkRamp's automated repeat assignment engine, allowing admins to schedule recurring simulation practices based on custom cadences.

Instead of manually re-assigning exercises, you can now set AI Simulations to repeat at fixed intervals (e.g., every 6 months) or dynamically reset based on a specific timeframe after a learner's last completion date. Find out more [here](#)

AI Simulations Reporting

We've significantly upgraded how AI Simulation activity is visible inside WorkRamp. There are now two dedicated reporting dashboards: an all-simulations overview and a per-simulation deep-dive, both accessible directly within Insights, right alongside the rest of your learning analytics. You can track usage, monitor performance health, review individual learner sessions and transcripts, manage safety signals, and export data in multiple formats. Find out more [here](#).

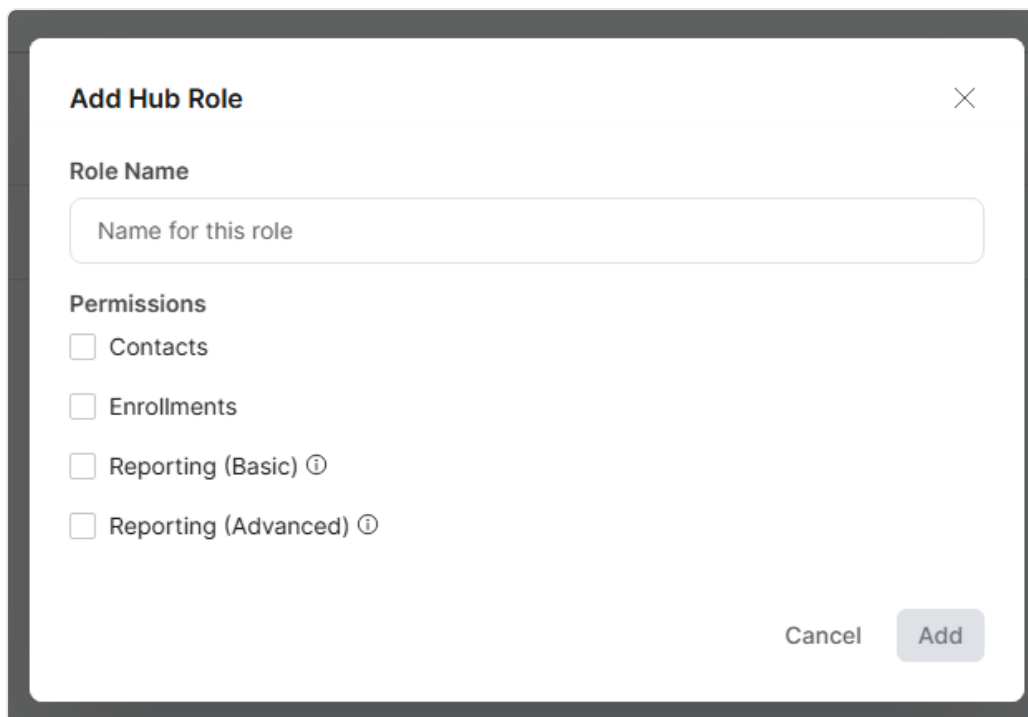
Customer Learning Cloud

Custom Roles

We have streamlined how you delegate access across your external academies. Admins can now build highly tailored, custom Roles to grant specific users or groups precise operational access to your Academy Hubs without compromising global security settings.

Previously, administrative permissions lacked the granular flexibility needed for complex, multi-brand, or co-branded customer learning hubs. This update ensures that team members only interact with the data, content, and user bases they are directly responsible for managing. More information on how to use this

new feature can be found [here](#)



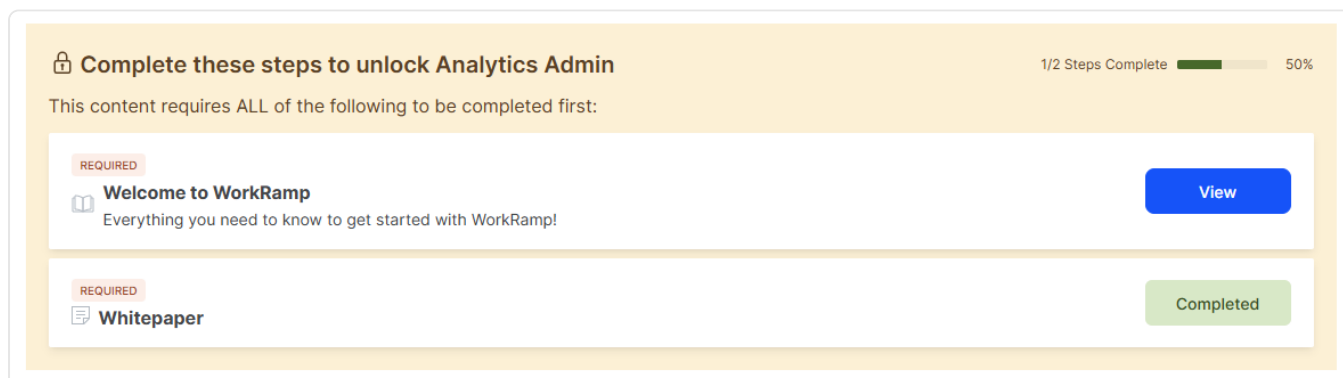
The image shows a modal dialog box titled "Add Hub Role" with a close button (X) in the top right corner. Inside the dialog, there is a section for "Role Name" with a text input field containing the placeholder "Name for this role". Below this is a "Permissions" section with four checkboxes: "Contacts", "Enrollments", "Reporting (Basic) ⓘ", and "Reporting (Advanced) ⓘ". At the bottom right of the dialog are two buttons: "Cancel" and "Add".

Join Our Early Adopter Program (EAP)

Academy Prerequisites

Academy Prerequisites allows administrators to lock specific content items behind mandatory completion requirements. Before a learner can access a gated piece of content, they must first successfully complete one or more prior content items defined by the admin. Find out more [here](#)

We are thrilled to launch Academy Prerequisites as part of our exclusive Early Adopter Program before it becomes generally available.



The image shows a progress bar for "Complete these steps to unlock Analytics Admin". The progress is 50% complete, with a green bar and the text "1/2 Steps Complete". Below the progress bar, it says "This content requires ALL of the following to be completed first:". There are two items listed: "Welcome to WorkRamp" (REQUIRED) with a "View" button, and "Whitepaper" (REQUIRED) with a "Completed" button.

Why Participate in the EAP?

By joining the program, your team gets a head start on building advanced, gated learning. You will also have the unique opportunity to share your direct feedback with our product and engineering teams, helping to shape the final iterations on this features.

How to Get Early Access

Academy Prerequisites is currently available behind an account feature flag. If you are ready to streamline your admin workflows and elevate your external learner journeys - **Get in Touch:** Reach out directly to your Customer Success Executive today to request early access.

Coming Soon...

Employee Learning Cloud

Guides API

Providing a robust set of read-only (GET) APIs that allow your organization to instantly extract full guide details, along with metadata, and real-time learner progress directly from the platform.

WorkRamp MCP

WorkRamp's Model Context Protocol (MCP) Server bridges the gap between your training material and your AI assistants (LLMs like Claude or ChatGPT) to securely read, search, and navigate your complete library of WorkRamp guides and assignment data.

Trash/Restore

Complete peace of mind and total control over your content lifecycle. If a critical folder, Guide, or entire Learning Path is accidentally deleted, your team can instantly restore it exactly as it was—including all its nested files and structures—with a single click. There's no risk of broken links, lost progress, or missing pieces, meaning zero downtime for your employees and zero wasted hours spent recreating lost work

Customer Learning Cloud

Academy Portal Translation

Effortlessly scale your customer education and partner certification programs across diverse communities, by delivering a fully localized Academy portal experience. Eliminating learning friction, accelerating time-to-value, and boosting product adoption without adding any manual content translation overhead for your admin team.

Enhancements to Collections

Ability to include additional training types (Certifications, Paths and Events) within Collections.

Bulk Invite Contacts

Admins will have the ability to Invite net-new contacts and all associated registration fields.