



Product Roundup

March 2026

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Employee Learning Cloud

AI Assistant in Learner Guides - Your On-Demand Learning Tutor

The AI Assistant is an on-demand learning tool built directly into the Guide interface to support Learners throughout their training journey. Acting as a responsive tutor, it provides instant answers, simplifies complex concepts, and offers interactive practice tools. ([see more](#))

- **Lesson Help:** Learners can ask specific questions about the current lesson for additional context or generate a detailed summary for quick review.
- **Knowledge Checks:** The assistant can dynamically generate 5–7 multiple-choice practice quiz questions or interactive flashcards based on the lesson material.
- **Existing Learning Formats:** Beyond chat, learners can use **Listen to Narration** for text-to-speech, **View Reader Mode** for a streamlined single-page view, or **Listen in Podcast Style** via a native browser audio player.
- **Admin Controls:** Admins can manage these features globally at the Enterprise level or opt-out specific Guides to maintain focus on native material.

Pro Tip: To maintain assessment integrity, the system automatically disables AI chat, summaries, and practice tools for any Guide with a grade requirement enabled.

Enhanced Training Overview: New Assignment Columns and Filters

Managing large-scale recurring training now requires less "manual sifting" thanks to expanded visibility directly on your overview pages. ([see more](#))

- **New Columns:** Quickly identify **Assigned At** dates, **Assignment Source Type** (Manual, Group, or Automation), and **Time Spent** in hours and minutes.
- **Precision Reporting:** New filters allow you to narrow your scope to specific cohorts, such as finding all users assigned via a "2026 Compliance" group who are currently overdue.

Direct Import: File-to-Guide Preservation

Need to move existing documentation into WorkRamp without changing a single word? **Direct Import** allows you to transform PDFs, Word docs, and PowerPoints into Guides instantly. Unlike AI-enhanced drafting, this method does not summarize or rephrase, making it perfect for SOPs and legal docs where 1:1 accuracy is required. ([see more](#))

Download SCORM Source Files

Admins can now retrieve the currently active ZIP package for standalone SCORM modules directly from the platform. This ensures version control and provides a safety net if original source files are lost locally. ([see more](#))

Group Filters for Repeat Assignments

Repeat assignments now respect where a user is **today**, rather than where they were when they first started the content. Admins can restrict repeats to "Eligible Groups," ensuring that if a learner changes roles or leaves a specific group, they won't be unnecessarily reassigned the old training ([see more](#))

"Run Now" for Automations

Standard Workflows are typically forward-looking, but the new **Run Now** button allows Admins to manually trigger an active workflow to evaluate all users retroactively. This is a game-changer for capturing users who met criteria (like a hire date) before the workflow was officially activated.

- **How it works:** Simply navigate to your active workflow and select "Run Now" from the action menu to trigger a system-wide re-evaluation against root conditions. ([see more](#))
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Customer Learning Cloud

"Run Now" for Workflows Standard

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