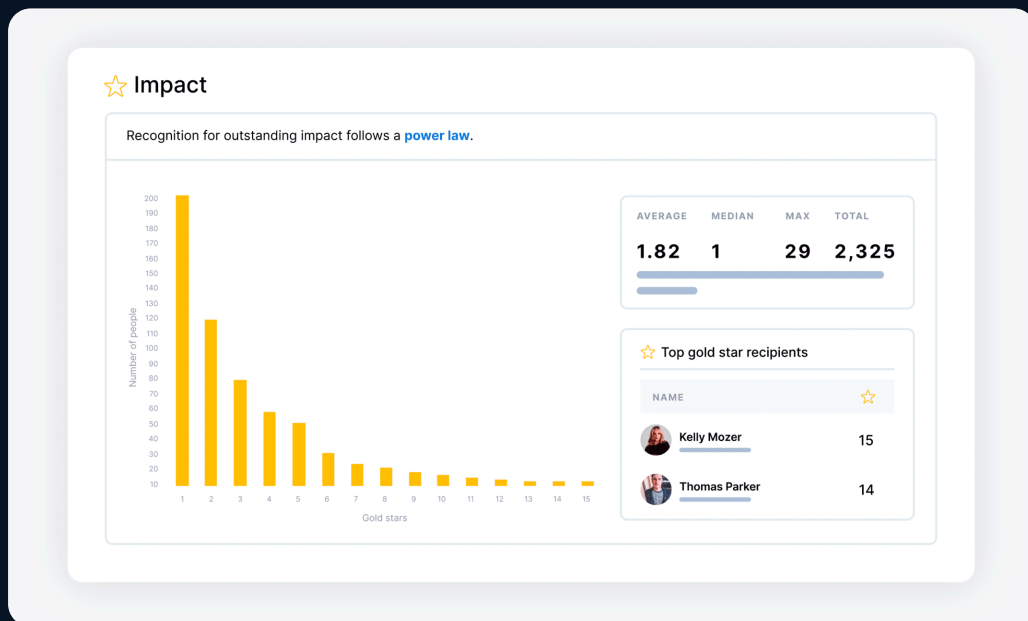


PRODUCT UPDATE · NEW

Recent improvements across performance, calibration, recognition, and admin 🎉

5 May 2026



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New AI help, better calibration workflows, stronger admin controls, and faster performance cycles!

Over the past few months, we've shipped a set of improvements across Confirm to make performance cycles easier to run, easier to explain, and easier to adapt to the way your organization works.

This release includes new AI assistance, more flexible calibration tools, better reporting controls, stronger admin workflows, and several speed and usability improvements requested by customers.

AI help for summaries and recognition

We've upgraded Confirm's AI summaries model and added AI-assisted recognition writing.

Recognition writers can now use a "help me write this" flow to turn a quick prompt into a polished recognition message. The goal is simple: make it easier for employees to share specific, thoughtful recognition without staring at a blank box.

We also rolled out a newer AI summaries model, improving the quality of generated summaries across the product.

More flexible performance reports

Performance reports now support more of the context managers and employees need during review cycles.

Recent improvements include:

- Promotion nominations and related comments on individual performance reports
- Skill tags in resume items, including when managers view them in the performance flow
- Cleaner report displays when certain ONA sections are disabled
- A fix for welcome text appearing in cycles without self-reflection
- Better controls for when managers can edit calibratable questions later in the cycle

These updates help teams keep the final report accurate, readable, and tied to the decisions being made in the cycle.

Calibration improvements

We made several updates to Calibration Views and calibration workflows.

Admins can now use more of the same controls view owners have. Teams can also bring third-party data into the campaign dataset used in calibration, which makes it easier to review performance alongside the business metrics or people data that matter for the cycle.

We also improved ONA reporting visibility, improved the peer feedback dropdown experience, and refined the UX around declining peers.

Together, these changes give HR teams more control over what gets shown, when it gets shown, and how calibration conversations move forward.

Better content administration

Content Admin now has more flexible filtering, including the ability to filter by active users for continuous feedback and recognition.

That makes it easier for HR teams to find, review, and manage employee-generated content without digging through irrelevant records.

Admin and notification updates

We added several admin-facing improvements based on customer requests, including:

- Localized date displays for UK admins
- A visual indicator for strength and area-of-improvement questions
- A new org setting for continuous feedback notifications to additional managers
- Support for managers to release reports and hold conversations while the manager phase is still open

These are the kinds of details that make cycles easier to configure and less error-prone for admins.

Infrastructure and reliability

We also shipped work behind the scenes to keep Confirm fast and stable.

That includes the Workday RaaS integration, improved Merge.dev ingest handling, a move from CRA to Vite, database performance work after sustained high CPU, and load-time fixes for large customer cycles.

What this means

These updates share one goal: make Confirm work better for complex, real-world performance processes.

Whether you're running calibration, managing feedback and recognition, preparing performance reports, or supporting managers through a review cycle, Confirm now gives you more flexibility, better AI support, and stronger admin controls.