



Product Release Notes

June 2026



WorkStep Hub

WorkStep Hub is a secure, centralized web portal (accessible at workstep.com/hub) designed for quick workforce access to surveys, messages, and contact settings.

Authentication & Access

- Passwordless Login: Fast, secure access using two-factor authentication (email/SMS code) or custom employee attributes (e.g., Employee ID).
- "Remember Me" Option: Bypasses future login screens on trusted personal devices.

Centralized Dashboard

- Prioritized Surveys: Instant access to time-sensitive, milestone, and always-on feedback surveys right at the top of the homepage.

Unified Message Inbox: Displays up to 180 days of company updates and direct feedback replies, complete with unread indicators and visual icons.

Contact Management

- Self-Service Updates: Workers can view and update preferred contact details anytime via the Profile menu, or via automatic prompts after 90 days of inactivity.
- Secure Verification & Priority: Contact changes require verification code approval, after which the updated info becomes the primary channel for future communications.

Role Based Filter Access

- Fully self-serve: Admins can now restrict sensitive filters directly in Settings.
- Group-based control: Marking a filter as restricted creates a unique Filter Role that can be assigned to specific groups.
- Hidden everywhere: Restricted filters are completely removed from reports, segments, and saved filter sets for unauthorized users.
- Automatic migration: Seamlessly replaces the legacy Sensitive Filters feature; all existing configurations will migrate automatically.